

Change Management

Duration: 1 Day

Change is an integral element of the business world. Keeping up with change and managing a business through the change process is a key requirement of today's modern manager. This workshop looks at a step-by-step process for effectively managing change, enabling the business to continue to operate efficiently.

The course content will include:

- Previous experience – sharing experiences of successes and difficulties in influencing change within the/a business.
- The nature of change – understanding the nature of change and its associations with a lack of control.
- The seven key steps to supporting change through communication:
 1. The effects of change on people
 2. Managing change
 3. Evaluating the likely impact of the change
 4. Using communication for change
 5. Listen to the fears, concerns and ideas of others in the business
 6. Measuring the changes in perception and behaviour of people in the business
 7. Communicating your success.

Pre requisites

There are no prerequisites for this course